

JOB DESCRIPTION

Job Title	Virtual Ward (Nurse)
Division	Goodall
Team / Service	Rapid Access Services (Urgent Community Response Team; Virtual Ward; and Discharge to Assess)
Pay Band	Band 6
Hours	Full Time - 37.5hrs The Virtual Ward shift times will be: 08:00 to 20:00, 08:00 to 21:00, 08:00 to 18:00, 09:00 to 21:00, 09:00 to 19:00 and 09:00 to 22:00.
Terms and Conditions	In accordance with Agenda for Change
Base	South Wing, St Pancras Hospital, St Pancras Way. NW1 0PE.
Reports to	Virtual Ward Manager

Accountable to	Camden Rapid Access Services Lead Nurse
Supervises	Staff Nurse / Registered Nursing Associate / Health Care Assistants / Students
Liaises with	Patients, carers, other members of the multi-disciplinary team, local adult social care services and relevant voluntary organisations
<p>Job Summary:</p> <p>Central and North West London NHS Foundation Trust works to deliver an acute care service within the community named Camden Rapid Access Services. The pathways within Camden Rapid Access Services are:</p> <p>1) Virtual Ward</p> <p>Patients under the Virtual Ward are on a medically led pathway, overseen by our Consultant Geriatrician. Nurses and Therapists will undertake visits to these patients for clinical reviews or tasks delegated/prescribed by the Consultant, we also offer virtual monitoring, telephone and home consultations.</p> <p>2) Urgent Community Response (UCR)</p> <p>The UCR's primary aim is hospital admission avoidance. The team reviews patients with acute or sub-acute care needs within their own home to prevent clinical deterioration and admission to an acute hospital. This pathway is led by the Nurses and Therapists overseen by the patient's general practitioner.</p> <p>3) Discharge to Assess (D2A)</p> <p>An accelerated discharge service for patients requiring community therapy for medically optimised patients in the acute trusts. Nursing/ Nursing Support Staff may review these patients if required. This pathway is Occupational Therapist / Physiotherapist led.</p>	
<p>Values</p> <p>Central and North West London NHS Trust expects all Band 6 nurses to act in a way which shows you understand our core values and are willing to put them into practice with service users, their friend's family and carers and also other staff members.</p>	

As a Band 6 nurse we look for people to show **COMPASSION**, contribute to a caring and kind environment and recognise that what you do and say helps can make the lives of others better.

We look for people to show **RESPECT** everyone and acknowledge and welcome people's differences rather than ignore them or see them as problematic.

We look for people to **EMPOWER** others and continually try to provide information, resources and support to help others make their own decisions and meet their own needs.

We look for people to show **PARTNERSHIP** and behave in a way that shows that you recognise that commissioners and users of our services are the people who generate and pay for our work.

As a band 6 nurse we look for people to role model these values and contribute to ensuring that they are embedded in the practice of the team.

Key Responsibilities

Central and North West London NHS Trust is committed to providing safe, effective services and providing patients and families with a positive experience.

Patient Safety

Band 6 nurses contribute to the provision of safe and reliable services by:

- Independently undertaking a top-to-toe assessment, to be able to generate, accurately and appropriately escalate using NEWS 2 score.
- To take a thorough, succinct history focusing on the presenting complaint in the context of past medical history and significant chronological events.
- Using their clinical judgement and risk assessments to keep the people using our services as safe as possible
- Safeguarding people by recognising and responding when an adult or child might be at risk from abuse but also recognising their own limits and asking for help and escalate concerns when necessary
- Escalating safety concerns and by doing so acting as effective advocates for those who use our services
- Being open and transparent about their own practice
- Supervising the work of others
- Reflecting on everyday practice to identify areas where improvements in safety or quality can be made
- Working with others to create a culture of continuous improvement
- Maintaining accurate, legible, comprehensive records
- Maintaining compliance with their mandatory training requirements.

The regulatory bodies (NMC) play an important role in safeguarding the public by regulating the work of nurses. All nurses will be registered with the NMC regulatory body each year and adhere to the relevant Code of Conduct.

Clinical Outcomes

Band 6 nurses often work with people who have complex needs and contribute to the effectiveness of services by:

- Being confident, autonomous practitioners who take responsibility for the care they give to patients but also take responsibility for overseeing the work of others in the team including less experienced nurses and staff without a professional qualification
- Providing skilled, evidence-based nursing care which adheres to agreed policies and procedures
- Working with patients and families in all stages of the care planning process including assessing risks and needs
- Acting as patient advocates in the multi-disciplinary team and overseeing the work of others to ensure that they are also responding to the needs of patients and providing clinically effective care
- Working as autonomous practitioners and taking responsibility for the care they give to patients but also work as team members
- Contributing to creating and maintaining high performing teams by:
 - communicating well with all members of the team
 - understanding their role in the team and how they help the team achieve its' objectives
 - reflecting on their own practice regularly and encouraging the whole team to reflect on their practices in handovers and team meetings
 - encouraging the team to learn from adverse events or respond to data analysis from audits or benchmarking exercises and implement sustainable initiatives which improve clinical outcomes

Patient Experience

Band 6 nurses contribute to the people using our services feeling respected and empowered to make decisions about their health and wellbeing by:

- Working in partnership with patients and their families and carers
- Gaining consent and, as far as possible, involving people in all decision making
- Signposting patients and carers to the courses provided by the Recovery and Wellbeing College or services provided by the local authority or voluntary sector
- Reassuring people by being professional, responsive, knowledgeable and confident
- Demonstrating clinical leadership and challenging any poor behaviour to patients, families or other staff members and creating a positive, inclusive culture in which everyone is treated with kindness and respect and the trust's values are embedded in all practice
- Responding to complaints or concerns effectively and quickly in line with the Trust policy

Supporting yourself and others

All services and teams in the Trust should be able to demonstrate that they are meeting the Care Quality Commission (CQC) standards of care. Band 6 nurses are expected to be Clinical Leaders and play an active role in ensuring that the team understands the CQC standards and what individual team members do to help achieve those standards by:

- Taking a lead role in gathering and recording evidence which demonstrates that CQC and locally agreed standards are being met: assessing the performance of the whole team by using audit and benchmarking exercises and often contribute to the implementation of quality improvement initiatives
- Contributing to the performance management of teams and creating a positive culture in which the team can learn from mistakes and is enthusiastic to improve
- Deputising for the Senior Rapid Response Practitioner and ensuring that there is no fall in performance in their absence. This may include managing the team and coordinating shifts.
- To undertake the role of Practice Supervisor (Nurses & NMC) with a view to also becoming a Practice Assessor (RGN's only, NMC).
- To undertake the role of Mentor for Student (RGN).

Engaged staff are more productive and Band 6 nurses play a role in engaging in other staff members in the Trust and the work we do by:

- Providing supervision and annual appraisals to individuals and giving constructive, regular feedback which helps those individuals reflect on their work, understand their objectives and the CQC standards and monitor their progress towards achieving them
- Participating constructively in their own supervision and annual appraisal processes
- Using continuing professional development funds to develop a relevant clinical specialism, gain sign-off mentorship skills or undertake accredited leadership or management modules.

Service Specific Responsibilities

- Undertake the role of the Clinician of the Day as rostered to do so – triaging incoming referrals from all sources, allocating to an appropriate staff member and ensuring patient's needs are understood and met; Creating the allocation sheet for the following day; Ensuring adequate staffing for the following days.
- To provide supervision and monitoring the work of RAS Junior practitioners (Band 5), Nursing Associates (Band 4); Health Care Assistants (Band 3) and students.
- Undertake a range of shifts covering the whole 7-day week (up to 2200).
- Actively participate / lead in clinical handover.

The following responsibilities are applicable to all Band 6 nurses and most other staff members:

Professional registration

As a Band 6 nurse you are expected to maintain your registration with the NMC (Nursing & Midwifery Council) and comply with their Code of Conduct. Your employment depends on you doing this and failure to remain registered or to comply with your regulatory Code of Conduct may result in temporary downgrading, suspension from duty and/or disciplinary action which may result in the termination of your employment. You are required to advise the Trust if the NMC in any way limits or changes the terms of your registration. Throughout your employment with the Trust, if requested you are required to provide your manager with documentary evidence of your registration with the NMC.

Safeguarding

As a Band 6 nurse you have a duty to safeguard and promote the welfare of children and adults at risk of abuse. You should be aware of local safeguarding procedures and how to contact named professionals for advice and support as well as reporting any concerns. You will be supported with the supervision and training needed to recognise and act on welfare concerns and to respond to the needs of children and adults. You have a responsibility to ensure that you are up to date with the safeguarding training required for all Band 6 nurses.

Infection Control and Waste Disposal

Infection prevention and control is the responsibility of all staff. As a Band 6 nurse/ all duties must be carried out in accordance with the Trust hand hygiene and infection control policies and procedures.

You must also ensure that waste produced within the Trust is disposed of in such ways that control risk to health, or safety of staff and the public alike in accordance with relevant legislation and procedures contained within the policy.

Data Protection, Confidentiality and Access to Health Records

All information concerning patients/clients and other staff members must be treated as confidential and you must adhere to the policies related to this subject. As a Band 6 nurse/ who contributes to patients' health records you are expected to be familiar with, and adhere to, the Trust's Care Records Policy and accompanying documentation. You are advised to compile records on the assumption that they are accessible to patients in line with the Data Protection Act 199 and you should be aware that patients' records throughout the Trust will be subject to regular audit. You have a responsibility to ensure that patient records are maintained efficiently and that confidentiality is protected in line with the Trust's policies.

As a Band 6 nurse you are likely to have access to computerised data systems and you are required to obtain, process and/or use information held in these systems in a fair and lawful way. You must hold data only for the specific registered purpose and not to use or disclose it in any way incompatible with such purpose. Only disclose data only to authorised persons or organisations as instructed.

Promoting Equality and Diversity

Central and North West London FT aims to ensure that no job applicant or employee receives less favourable treatment on the grounds of sex, sexual orientation, marital/partnership status, race, religion, age, creed, colour, ethnic origin, disability, part time working status and real or suspected HIV/AIDS status. The Trust has a Valuing Diversity in the Workplace Policy and you are expected to adhere to the policy and support equality and value diversity by making sure that you do not discriminate, harass or bully colleagues, visitors or service users. You are also expected to make sure that you don't contribute to discrimination, harassment or bullying or condone discrimination, harassment or bullying by others. Everyone has a personal responsibility to promote and develop a culture that promotes equality and values diversity but as a Band 6 nurse you manage and supervise others so have the additional managerial responsibility to ensure that the team you work in does not discriminate, harass or bully.

Health and Safety and Risk management

As an employee you must be aware of the responsibilities placed on you under the Health and Safety at Work Act (1974), and to ensure that agreed safety procedures are carried out to maintain a safe environment for employees, patients and visitors. As a Band 6 nurse, like all staff members, you are accountable, through the terms and conditions of your employment, professional regulations, clinical governance and statutory health and safety regulations, and are responsible for reporting incidents, being aware of the risk management strategy and emergency procedures and attendance at training as required. All staff members have a responsibility to manage risk within their sphere of responsibility. It is a statutory duty to take reasonable care of their own safety and the safety of others who may be affected by acts or omissions.

All managers throughout the organisation have a responsibility to ensure that policies and procedures are followed, that staff members receive appropriate training and a local risk register is developed and monitored on a quarterly basis and any changes reported to the Clinical Governance Committee and Risk and Assurance Committee. Managers are responsible for implementing and monitoring any identified risk management control measures within their designated area/s and scope of responsibility. In situations where significant risks have been identified and where local control measures are considered to be potentially inadequate, managers are responsible for bringing these risks to the attention of the Borough Director and the relevant governance committee.



COMPASSION



RESPECT



EMPOWERMENT



PARTNERSHIP

Central and North West London



NHS Foundation Trust

No Smoking Policy

There is a smoke free policy in operation in the Trust and smoking is positively discouraged and is not permitted anywhere within the buildings, on the premises or grounds.

Staff Support

The Trust is committed to ensuring that you achieve a good work/life balance, have access to a wide range of support including flexible working options, childcare support and many training and development opportunities.

General Note

The duties and responsibilities outlined above are to be regarded as broad areas of responsibility and do not necessarily detail all the tasks which you may be required to perform. You may be expected to undertake other duties commensurate with your grade and experience. This job description may be subject to change after discussion with you. All duties and responsibilities must be carried out in accordance with statutory legislation, CNWL Standing Orders, Health and Safety regulations and the NMC Code of Practice.