



DELIVERING
OUTSTANDING
CARE AND
EXPERIENCE



RECRUITING,
DEVELOPING AND
RETAINING OUR
WORKFORCE



AN **ANCHOR**
IN OUR
COMMUNITIES



WORKING TOGETHER
WITH LOCAL HEALTH
AND SOCIAL
CARE PROVIDERS



DELIVERING
LONG-TERM
SUSTAINABILITY

NHS
North West Anglia
NHS Foundation Trust

Information pack for the post of Clinical Support Nursing Associate for Pre-Registration

Division of Corporate - Clinical

November 2023



**GOOD TO
OUTSTANDING**



Welcome from Chief Executive Hannah Coffey

Hello and welcome to our Trust! I am delighted that you are considering our organisation as a place to work.

This is a really exciting time for our patients and staff as we work with our local health system partners across Cambridgeshire, Peterborough and South Lincolnshire to deliver some key development projects that will shape the care we provide for future generations within the 900,000-strong catchment we serve. As well as building a new hospital at Hinchbrook and redeveloping our sites at Peterborough and Stamford to better meet the needs of patients, we are investing in a Trust-wide electronic patient record system and harnessing digital technology within our diagnostic services to enhance the quality and speed of diagnosis and treatment.

It's a great time to be joining TeamNWA AngliaFT where we truly value the health and wellbeing of our staff and encourage our leadership team to empower their teams to be the best they can be, to help them develop in their careers and, at the same time, ensure our patients can experience good quality care by people who are dedicated to serving their health needs.

If you are looking to develop your career in an environment that's primed for organisational change, where you can actively contribute to the quality improvements we are making for our patients and staff, then look no further for your next role.

A handwritten signature in black ink, appearing to read 'Hannah Coffey'.

Hannah Coffey
Chief Executive Officer

Job Description

JOB TITLE	Clinical Support Nursing Associate for Pre-Registration Nursing
GRADE	Band 5, Agenda for Change
HOURS OF WORK	37.5hrs per week
DEPARTMENT	Practice Development – Corporate Division
BASE	Peterborough City Hospital/Hinchingbrooke Hospital – Travel between NWAFT sites will be required
RESPONSIBLE TO	Lead Clinical Educator for Pre reg and PRIDE Lead
ACCOUNTABLE TO	Chief Nurse

Background and Context

Working collaboratively with Lead Clinical Educator & Clinical Facilitators for Pre-Registration delivering training, education and to support the practice & professional development of all student nurses and trainee nursing associates, related to the care of patients within all Divisions, in accordance with national and local guidelines & ensure that they are competent & fit for purpose.

This is an essential post for nurse education in clinical practice and a fundamental requirement of the role is consistent and effective role-modelling and leadership for nurses and other professional groups within the Division and Trust wide.

You must be a **Registered Nursing Associate**, with a passion for nurturing and teaching, consistent strong values, be able to influence change through persistence, diplomacy and vision.

Summary of Key Roles and Responsibilities

Clinical

- Support and assist with the facilitation of training, education and support the practice and professional development of all nursing students and nursing apprentices.
- Participate in the development and monitoring of any subsequent action plans
- Ensure that nursing procedures are carried out in accordance with policies and protocols in operation
- Comply with and ensure others comply with Trust policies, the NMC Code of Professional Conduct and Scope of Professional Practice and any other relevant professional codes.
- Facilitate effective evidence-based nursing care to the highest standard disseminating these skills through demonstration and role modelling.
- Play an active role in health promotion activities, raising awareness within patient care plans and raising awareness amongst the health care team.
- Play an active role in ensuring hygiene and cleanliness including disseminating good practice;
- Ensure record keeping is accurate, clear and contemporaneous and complies with the NMC Guidelines for Record Keeping

Practice

- Promote and support the role of Trainee Nursing Associate and Nursing Associate role within wards and clinical areas
- Role model to all nursing students and apprentices.
- Ensure that all contacts with patients/clients and internal or external customers are handled in a sensitive and competent manner.
- Be aware of issues within nursing practice in the wider context of NHS, eg Clinical Governance.
- Participate in orientation and induction for students who are new to the Trust.

- Demonstrate an awareness of the needs of individual students and give support and guidance where necessary.
- Facilitate motivation and innovation amongst health care staff, encouraging a positive attitude learning.

Organisational

- Comply with the Trust's Health and Safety guidelines in providing a safe environment for staff, patients/clients and their families.
- Take part in highlighting potential risks through Risk Management system.
- Participate in implementing corrective action in response to complaints.
- Take an active role in collection of statistics and undertaking audit of practice.

Educational

- Act as an effective role model.
- Promote the role of Trainee Nursing Associate and Nursing Associate role within wards and clinical areas
- Set clear objectives for learners and provide adequate supervision until competent.
- Be proactive in identifying own educational/development needs with line manager and local education provider.
- Maintain personal records of professional development as required for revalidation.
- Take part in in-service training where appropriate.

Other

- To comply with the roles and responsibilities as defined in the Trust's Health & Safety Policy.
- Ensure all data collection and processing undertaken is consistently accurate and timely and complies with The Trust Data Quality Policy and local procedures.
- Undertake any other similar duties in line with the key purpose of the job.
- Infection Prevention is of paramount importance to the safety and wellbeing of our patients at Hinchingsbrooke Hospital. The Infection Prevention and Control Team use national and local guidance and policy to formulate Infection Prevention Policy and Procedure documents. It is the responsibility of all Hinchingsbrooke Hospital employees, to comply with the Infection Prevention and Control Policy and Procedure documents. Compliance with the relevant documents will be assessed during appraisal.

Review

This job description is intended to be a fair and representative summary of the main duties and responsibilities of the role. As such it is not exhaustive. It will be subject to regular review between the post holder and manager and may be amended to reflect the needs of the service, in line with the reasonable requirements of the job profile/grade and KSF outline for the post, in consultation with the post holder.

Working at our Trust

A. Our Values

Our Trust Values highlight the core principles and ideals of our Trust and underpin everything that we do. They establish the kind of people we want to be, the service we hope to provide and how we interact with our stakeholders and community.

The Values were created and selected by members of the public, patients and our staff, and highlight the principles we believe are the most important. They steer the decisions we make and guide the behaviour of our Trust family so we can accomplish our Vision.

We regularly measure ourselves against these Values, at every organisational level, so we can identify how we are living them and where we need to make improvements. The Trust board will monitor and review how the Trust performs against the values regularly, to ensure we provide the best possible patient care.



B. Divisional Structure

Following the formation of North West Anglia Foundation Trust in April 2017, our operational functions across our hospitals merged to form five clinical divisions:

- Division of Medicine
- Division of Urgent Care and Emergency Care
- Division of Surgery

- Division of Family and Integrated Support Services
- Division of Maternity, Gynaecology and Breast Services

The clinical divisions are key to our service delivery and they are led by a triumvirate comprising a Divisional Director, Divisional Nursing Director, and Divisional Operations Director.

C. Your responsibilities to the Trust, our patients and staff

The Trust aims to provide high standards of patient care and to ensure that our staff are supported in their roles that help us achieve this. As part of your role, you are expected to adhere to Trust policies and procedures which are designed to guide you in your work and ensure that the Trust, and you as an individual, comply with legal requirements. Non-adherence to Trust policies and procedures may be addressed through the Trust's disciplinary process.

Key policies are outlined below; you are also required to act by policies specific to your job role, which are covered at induction.

Equality and Diversity Policy

No patient or member of staff should receive less favourable treatment on grounds of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, or sexual orientation, and should not be placed at a disadvantage which cannot be shown to be justifiable. You have a responsibility to patients and staff to ensure that this is achieved.

Health & Safety

You have a responsibility to consider yourself and anyone else that could be affected by the things you do or don't do, that you should have while at work. You are responsible for informing your manager of any health and safety concerns you identify by using the trust incident reporting system for any accidents, incidents or near-misses that happen to you or that you are aware of to reduce injuries or loss.

Additionally, if you have management responsibilities you must ensure the implementation of the Trust's health and safety and risk management policies, procedures, and codes of practice through your directorate or business unit management structure ensuring that communication pathways are clear and explicit at all levels of employment, to maintain the health, safety and welfare of employees or others who may be affected.

Data Protection

You are to always maintain the highest standards of data protection and confidentiality, ensuring that person-identifiable data is held securely (including password protection and encryption) and that data held and entered into Trust systems is correct. You are to observe confidentiality for commercially sensitive data and to promote the highest standards of information governance by the Data Protection Act 1998, Freedom of Information Act 2000 and Trust policies and procedures.

Data Quality

It is your responsibility to ensure that any data collection required is accurate, timely, complete, and stored securely in the appropriate place or system, whether as a paper or an electronic record. This includes data input onto the Trust's information systems, patient records, staff records and finance records. You are expected to submit data for quality assurance checks as required. You will be expected to undertake training required to assure the quality of data collected and to participate in any relevant audits required as part of the Trust's and external quality improvement programmes.

Customer Care

You are always required to put the patient first and do your utmost to meet their requests and needs courteously and efficiently. So that you to understand the principles of customer care and the effects on you and the service that you provide, full training will be given.

Values

How our staff live and work according to our values will be through our 'personal responsibility framework' - which outlines how staff are expected to behave.

Infection Control

You have a responsibility to comply with Trust policies for personal and patient safety and prevention of healthcare-associated infection (HCAI); this includes a requirement for consistent compliance with hand hygiene, use of personal protective equipment and safe disposal of sharps. You will be asked about adherence to measures for reducing HCAI at the annual appraisal.

Smoking Policy

You are not allowed to smoke in Trust buildings or grounds. Assistance will be provided to assist you to quit smoking through our Occupational Health service.

Confidentiality

Under no circumstances, either during or after the end of your employment may you divulge any unauthorised personal identifiable information relating to the Trust. This also includes but is not limited to, information covering patients, individual staff records, industrial relations, financial affairs, contract terms and prices or business forecasts.

Safeguarding the welfare of children and vulnerable adults

You should be aware of Trust policies and procedures on safeguarding the welfare of children and vulnerable adults., and appreciate the importance of listening to children, young people, and vulnerable adults, particularly when they are expressing concerns about their own or other children's/vulnerable adult's welfare.

Mandatory Training

You are required to attend mandatory training as required. if you are unable to attend a required session you should ensure that this is rectified with your line manager's support at the next available opportunity.

Raising issues of Concern

If you have any concerns about practices or processes within the Trust, you should raise this with your line manager. If you do not feel able to raise concerns directly you should access the Trust's haven procedures for raising issues of concern in confidence.