

PERSON SPECIFICATION POST TITLE: Senior Technician – Pharmacy Stores and Distribution

		Essential (E) Desirable (D)	Assessed through: App Form (A) Interview (I)
Royal Free World Class Values	Demonstrable ability to meet the Trust Values Restrictly welcoming Actively respectful Clearly communicating Visibly reassuring	• E	• A/I
Education & professional Qualifications	BTEC in Pharmaceutical Sciences/(NVQ Pharmacy services Level 3) or equivalent Accredited Checking Technician NVQ A1 workplace assessor award or equivalent or working towards Registration with the Pharmaceutical Society of Great Britain	• E • D • D	AAAA
Experience	 Significant post qualification hospital pharmacy experience Previous assessable Managerial/Supervisory experience and experience in training. Previous assessable experience in recruitment and selection of staff. Previous assessable experience/understanding of JAC Pharmacy Computer System (or equivalent) Appraisals with feedback Computer literate including Microsoft software products 	• E • D • E • D • E	 A A/I A/I A/I A/I A/I

Skills and aptitudes	 Demonstrate ability to plan, organise & deliver induction & competency based training. Demonstrate ability to deal with conflict and complaints (with patients and staff of all levels). Demonstrate excellent verbal and written communication and interpersonal skills (with patients and staff of all levels). Numerate Ability to work independently and as a member of a team. Accredited to perform a final accuracy check on clinically screened prescriptions and requisitions. Demonstrate proven ability to dispense accurately. Demonstrate proven ability to counsel and give advice to patients/carers on medications. Excellent understanding of computerised systems of stock control management. Demonstrate ability to work towards set procedures. Demonstrate ability to assess and train staff. Demonstrate ability to prioritise and organise own workload and for staff managed. Methodical methods of working and good decision making skills. Demonstrate ability to cope under pressure and handle several tasks at once. Demonstrate initiative particularly in relation to problem solving and ability to implement new initiatives/changes whilst maintaining departmental standards. Good negotiation skills Demonstrate ability to meet and set deadlines. 	• E	• A/I
Personal Qualities & attributes	 Ability to work independently and as a member of a team Ability to work in a stressful environment Well motivated 	• E	• A/I
Others	Ability to work late duties, weekends and Bank Holidays as per rota	• E	• A/I